



Touhula Daycare Centres are a nationwide private early childhood education organisation with over 100 daycare centres across Finland. Daycare themes, such as exercise, adventure and nature, enrich children's everyday lives and support their learning.



Towards a clearer and more efficient printing environment

Brother expert Mika Tyynelä assessed the current state of Touhula's printing environment together with representatives from the Oulu region, Heidi Piekkari and Sami Saarinen. The survey highlighted the need to standardise equipment, streamline management and improve cost predictability.

The aim was to build a solution that would reliably support everyday life and bring concrete benefits to the daycare centres' operations.

"We needed a solution that would bring clarity and predictability to our printing environment.
Brother's model offered us exactly that - now we have better control and a clear overview of the whole picture."

Heidi Piekkari, IT Manager, Touhula Daycare Centres





Summary

The Challenge

Print management used to be fragmented and burdensome. Ordering supplies required separate tracking, and monitoring printing costs was difficult. The equipment was inconsistent, which caused challenges in use and maintenance.

The Solution

Brother's MFCL9577CDW multifunction devices, MPS (Managed Print Services), Remote Panel remote management and on-site installation brought much-needed smoothness and stability to our everyday work. Standardising the equipment made it easier for users and administrators to use. Automated supply deliveries and a centralised view enabled more efficient management.

The Benefits

Touhula found a solution that clarified the entire printing process. The devices are reliable and easy to use, and extended warranties ensure operation in the event of problems. Costs are now easier to manage, and reporting provides clear data to support decision-making.



Concrete benefits for everyday life and management

Brother's comprehensive solution has brought significant benefits to Touhula's operations, both on a day-to-day basis and at the administrative level:

- Standardisation of equipment facilitates support and training
- Automating supply deliveries saves time and reduces errors
- Remote management enables quick response without on-site visits
- Clear reporting helps you monitor usage and manage costs

Printing is no longer a cause for concern; it works as it should and supports the core task of the daycare centre: working with children.

A responsible choice, now and in the future

Brother's solution made everyday life easier and improved efficiency. A clearer printing environment saves time and reduces unnecessary hassle, allowing staff to focus on what matters most. Touhula recommends Brother's service model to other large organisations that want to improve manageability and quality without complex solutions.

"The new device solution has simplified everyday life and made management considerably easier. It has been a great help that maintenance and supplies now work automatically and reliably."

Sami Saarinen, Procurement Manager, Touhula Daycare Centres

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